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## Notes of Meeting

### Youth Council Meeting

Date: Saturday 28<sup>th</sup> January 2012

Venue: UH Bristol Education Centre

Present :

Members: Mahad, Antonin, James, Charles, Zoe, Kate, Rebecca, Rahema, Luci, Jacob, Kinga, Shaheer, Carl

Staff: Cathy Gane, Lisa Mason

Visitor: Abi Davies

Notes		Action
1.	<p>Abi introduced her concept for a new welcome pack for children coming into hospital for an inpatient stay.</p> <p>Abi talked about several resources that she had come across during her research:</p> <p>Anorak magazine for children</p> <p>Food is Fun pack</p> <p>The Small Creature pack designed for siblings of children who have passed away. (Produced by the British Heart Foundation)</p> <p>Abi has also designed some characters that could be used. The Blood cell character was the most popular design. There was some concern about using a character based on E-Coli.</p> <p>Discussion also took place about having a small toy based on the small creature design. The group thought this was a good idea.</p> <p>Other comments were:</p> <ul style="list-style-type: none"> <li>• Pack to contain information about food</li> <li>• Have activities to make it personal e.g. What's my favourite toy?</li> </ul>	



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	<ul style="list-style-type: none"> <li>• Explain use of name band</li> <li>• Use the characters elsewhere in the hospital e.g. on the walls</li> <li>• Characters could be colour coded, connected to particular areas of the hospital</li> <li>• Pack to contain something to make</li> <li>• Clothes for the characters</li> <li>• Stickers</li> <li>• Certificate for being in hospital</li> <li>• Concerns about cost</li> </ul>	
2.	<p>Shaheer and Carl gave a powerpoint presentation about their school project which is looking at Community Problem Solving as part of the Future Problem Solving Program International competition.</p> <p>They are working on ideas to combat social isolation for young patients when in hospital.</p> <p>The group liked the ideas and supported the work that had been done so far.</p>	
3.	<p>Lisa presented the latest version of the new children and young people's hospital website.</p> <p>The group made the following comments:</p> <ol style="list-style-type: none"> <li>1. The lift and desk on the opening page should be where they actually are in reception.</li> <li>2. Change the word Foyer to Reception</li> <li>3. Too much yellow</li> <li>4. Sharper focus</li> <li>5. Change colour of desk to be the same as actual reception desk</li> <li>6. More realistic pictures</li> <li>7. Change Hair colour – some discussion took place about this but generally it was felt to be too yellow</li> <li>8. Change 'Hello' to 'Welcome' – move to homepage</li> <li>9. Put 'Welcome' above map in reception</li> <li>10. On the ward pages start with a typical outline of a day jumping to</li> </ol>	



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	<p>sections as requested.</p> <ol style="list-style-type: none"> <li>11. Check the grammar</li> <li>12. Include information about school room</li> <li>13. More FAQ type text</li> <li>14. Use pictures as hyperlinks</li> <li>15. Can we change font to something like Comic MS Sans</li> <li>16. Maybe have a character per ward (linked to the projects as detailed in notes 1 and 2 above)</li> <li>17. Use videos e.g. virtual tours</li> <li>18. Information about parent facilities</li> <li>19. Note error on text 'Things your parents.....'</li> <li>20. Include list of what not to bring, things to avoid.</li> </ol> <p>The above comments will be taken to a younger group of children for their views.</p>	
4.	<p>Cathy advised group of upcoming activities:</p> <p>Visit to Community Radio station to publicise Youth Council</p> <p>Mystery Shopping</p> <p>Patient Environment Action Team inspections</p> <p>Knowle West Media Centre – project to design Teen Zone signs</p>	
5.	<p>Dates of next meetings:</p> <p>Friday 17<sup>th</sup> February 2012 – Mystery Shopping</p> <p>Saturday 17<sup>th</sup> March 2012 – Talk from David Jones about gap year and going to university.</p>	